

# To our guests with food allergies

“HOTEL CLAD” has the following policy for guests with food allergies to ensure enjoyable meal experiences while putting the safety and trust of our guests first.

## Notice

- Dining Hanagoromo offers a buffet-style breakfast, so we cannot claim all food is allergen-free. As a result, the buffet does not offer menus for guests with food allergies. However, the buffet menus display pictorial labels of 8 specific ingredients (shrimp, crab, wheat, buckwheat, egg, milk, peanuts, and walnuts).
- We have decided to address only applicable items that contain one of seven specified ingredients (shrimps, crabs, buckwheat, eggs, milk, peanuts, and walnuts), excluding wheat, for those of you who reserve an accommodation package with dinner. In general, we do not address other allergies. If you have a food allergy, please contact and inquire with this hotel beforehand. If you notify us on the day of your arrival, we may not be able to address your situation. Please understand this beforehand.

\*Allergen information (8 specific ingredients) for the food ingredients used is based on the food labeling of the used ingredient/manufacturer.

\*All the menus are cooked in the same kitchen, so a small amount of allergen may be included in any given menu.

\*The restaurant mainly serves Japanese food. If you have soybeans or seafood allergies and cannot consume broths containing seafood, we may be unable to serve you any menu.

\*If you have severe food allergies or multiple food allergies, we may be unable to serve any menu as your safety is our top priority. For these cases, you can bring in your own food. Please let us know in advance.

\*Please make the final decision on your own after checking the above information. We appreciate your understanding.

End

ODAKYU Resorts Co., Ltd.

HOTEL CLAD

